CANCELLED
April 25, 2024
BARKLEY LAKE WATER DISTRICT
KENTUCKY PUBLIC
SERVICE COMMISSION

FOR Entire Area Served
P.S.C. KY. NO
SHEET NO
CANCELLING P.S.C. KY. NO
SHEET NO

- A. General Information Continued
 - 20. Customer usage is monitored monthly when meters are read. When it is found that usage has increased by 100%, door hangers shall be left for active customers and letters are mailed.
 - 21. In the event a customers consumption increases five (5) times the previous 12 month average, due to a leak, the bill may be adjusted ¼ off upon correction of the problem within the 30 day period, one time per year. A leak adjustment form must be signed and dated.
 - 22. In the event a customers consumption increases ten (10) times the previous 12 month average, <u>due to a leak</u>, the bill may be adjusted ½ off upon correction of the problem within the 30 day period, one time per year. A leak adjustment form must be signed and dated.
 - 23. The contents of the billing form shall include the following: Account number, address of services, current reading of meter, previous reading of meter, usage of water, amount of tax, due date, net amount of bill, gross amount if not paid by due date, and name and address of customer.
 - 24. All customers have the option of automatic draft. If this option of payment is chosen, the payment will be deducted from the specified bank account on the 15th day of the month or the next business day. If funds are not available on the due date the account shall be considered delinquent. Penaltics and a returned check fee shall be applied. To terminate the automatic draft option, the District must be notified in writing 30 days in advance.

DATE OF ISSUE	
DATE EFFECTIVE	
ISSUED BY Signature of Officer	KENTUCKY PUBLIC SERVICE COMMISSION
TITLE Chairman	JEFF R. DEROUEN EXECUTIVE DIRECTOR
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COM IN CASE NODATED	AISSION Bunt Kirtley
	EFFECTIVE 1/21/2014 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)